

January 2024

Economic Impact Report



Southwestern
Community Services

People helping people in Cheshire and Sullivan Counties



The Economic Impact of
Southwestern Community Services
on the Communities of
Cheshire and Sullivan Counties
for the Program Year
October 1, 2022 to September 30, 2023



Southwestern Community Services

Southwestern Community Services is a major provider of social services to the residents of Cheshire and Sullivan counties in New Hampshire. During the time period of October 1, 2022 to September 30, 2023, SCS provided 56,281 units of service, which represent 16,303 households (some households may have received services from more than one program). Of this number, there were 7,951 unduplicated households.

Southwestern Community Services provides assistance through emergency shelter programs, workforce and senior rental housing, education and childcare, nutrition and health, energy conservation, utility programs, day and employment services for developmentally disabled individuals, public transit services, and community food programs.

**“Real change, enduring change,
happens one step at a time.”**

RUTH BADER GINSBERG



Message from Our CEO

Southwestern Community Services, Inc. (SCS) distributes this Economic Impact Report (EIR) to provide community members with an overview of SCS programs, services, and the amount of direct client assistance provided to residents throughout the towns of Cheshire and Sullivan counties. The goal is to provide a 12-month snapshot each year of what SCS does and the impact of that work on the communities we serve.

As we worked our way through the last year, our five-year Strategic Plan (2022 - 2026) continued to be a guiding force as we worked within each priority area. Though not an exhaustive list, some of those accomplishments are highlighted below.

1. Working toward more seamless access to **client** services for those we serve

- Updated agency website to refresh content, make the website easier to navigate, and make the translation tools/dropdown menu more visible and accessible.
- Maintained two temporary shelters in addition to the four permanent shelters.
- Processed over 6,000 applications for Fuel and Electric Assistance each year during the last fuel season.
- Secured Volunteer Driver stipends to recruit additional drivers so that requests for rides could be fulfilled.
- Creation of the SCS Equity Team to ensure accessibility to services and buildings and to meet requirements related to Diversity, Equity, and Inclusion.
- Contracted with Kids Collaborative to provide access to activities for children residing within some of our family housing properties.
- Re-launched educational workshops (Tenancy 101 and Financial Literacy) in both Cheshire County and Sullivan County, post-COVID.

- Completed application and approved/contracted for additional Cold Weather Shelter funding. SCS will utilize this funding to keep the temporary shelters open, assist with hotel stays in the coldest winter months, and provide funding for the safe parking program in Keene.
- ### 2. Becoming an employer of choice in our region to recruit and retain qualified **staff**
- Implemented several staff promotions for upward mobility.
 - Held Agency Staff Day.
 - Chief Operations Officer completed Leadership Monadnock.
 - Resident Services Coordinator completed Leadership Monadnock.
 - Energy Director accepted into Leadership New Hampshire.
 - Implemented Paid Family Leave as an agency-sponsored benefit.
 - Made \$15/hour the agency's minimum wage.
 - Added three (3) bereavement days to agency benefit package.
 - Added 12th holiday (Juneteenth).
 - Increased mileage reimbursement to match IRS rates across agency.
 - Implemented an enhanced employee assistance program.
 - Created a Head Start staff recruitment video.
 - Implemented the SCS Emerging Leaders Program with six staff attendees this last program cycle.
 - Implemented wage increases and staff incentives.
 - Created a staff wellness room.
 - Enhanced staff training, access to training conferences, and easy-access online trainings.

3. Increasing **community** awareness through expanded communication and fundraising efforts

- Contracted with Slate Roof Films for agency -wide videos (currently being completed).
- Created a Head Start video highlighting services available.
- Secured additional donors.
- Completed ongoing outreach days at the Keene Public Library on a monthly basis.
- Several staff attended the NH Center for Non-Profits Conference and Expo.
- Published the agency's last Economic Impact Report in January 2023.
- Completed quarterly newsletters.
- Completed weekly Facebook posts.
- Participated in many community outreach events, including the TLC Resource Night, Keene School District's Resource Night, the Monadnock Regional Health Fair, and many more.
- Completed the Round It Up campaign with the Monadnock Food Co-Op.
- Completed the NH Gives campaign with award for "Greatest Leap Forward" for fundraising efforts.
- Created marketing material for bus advertising.
- Presented agency information to various groups, including CASA, Lake Sunapee VNA staff, Leadership Monadnock Class, and more.
- Completed radio interviews with WOOL-FM, Dan Mitchell/WKBK, etc.
- Recruited additional members for the Transportation Regional Coordinating Council (RCC).
- Co-hosted the Veterans Expo with the Keene Family YMCA.
- Completed the Monadnock United Way Employee Pacesetter Campaign.

4. Ensuring the long-range stability of the **agency**

- Several Capital Needs Assessments completed at various properties and facilities.
- Extensive facility work completed on Claremont campus Housing Stabilization buildings (shelters and supportive housing received new siding, windows, new lighting and new heating systems, insulation, some kitchen renovations, new flooring, new sprinkler/fire suppression system, etc.).
- Extensive facility work completed at Head Start centers (creation of a third classroom in Claremont, a ramp installed in Jaffrey, roof work in Swanzey, keyless entry systems at all centers, new HVAC system in Claremont, new cabinetry at several centers, new signage at all centers, etc.).
- Extensive facility work completed at Keene Housing Stabilization buildings (shelters and supportive housing received roof work, new flooring, new heating systems, a new ramp installed, kitchen renovations, etc.).
- Extensive facility work completed at several Affordable Housing properties (sidewalk and walkways at Swanzey Township, roof work and interior painting at KESSHA, security cameras installed at several properties, etc.).
- Extensive facility work completed at main office in Keene (replacement of rooftop heating units, air filtration system, parking lot sealcoating, two new accessible parking spaces, etc.).
- Long-term planning regarding reserve accounts for each building owned and operated by the agency.
- Welcomed new Board members representing City of Keene, Town of Charlestown, and Savings Bank of Walpole.

- Completed Request for Proposal (RFP) process for employee benefits/insurance broker.
5. Developing continual improvement processes across **programs** and departments
- Ongoing leadership training programs.
 - Purchased a new wheelchair accessible van for New Hope New Horizons.
 - Secured a new fleet of vans for the Maintenance Department.
 - Worked with each Program Director to refresh their program area of the agency website.
 - Implemented LIHWAP – Water Assistance Program.
 - Created onboarding and training checklists across several departments.
 - Worked closely with monitoring teams across departments – agency auditors, REAC inspectors for Housing, Department of Energy for Fuel Assistance/LIHEAP and Weatherization, Department of Transportation, etc. to ensure all policies and procedures were being followed successfully.

We still have a long way to go in areas related to housing and homelessness, food insecurity, workforce development, succession planning, community awareness, and long-term sustainability.

With that being said, I am proud of the work that has been completed over the last few years across all aspects of the agency. We are so grateful for our committed staff and community partnerships.

Wishing everyone a happy and healthy 2024!

Beth Daniels

Southwestern Community Services People Helping People

Proudly serving the families of
Cheshire and Sullivan counties
since 1965

VISION STATEMENT

SCS seeks to create and support a climate within the communities of Southwestern New Hampshire wherein poverty is never accepted as a chronic or permanent condition of any person's life.



MISSION STATEMENT

SCS strives to empower low-income people and families. With dignity and respect, SCS will provide direct assistance, reduce stressors, and advocate for such persons and families as they lift themselves toward self-sufficiency.



COMMUNITY STATEMENT

In partnership and close collaboration with local communities, SCS will provide leadership and support to develop resources, programs, and services to further aid this population.

Who Are We?

SCS is a Community Action Program.

In 1965, a group of local leaders came together and responded to the call of President Lyndon Johnson. President Johnson proposed the “War on Poverty” and created “Great Society Programs” after the Economic Opportunity Act of 1964 established the Office of Economic Opportunity (OEO).

Community Action Programs are the cornerstones of this vision, reaching into local communities at the grassroots level and creating opportunity with local leadership guiding the mission.

This legislation provided funding to CAP agencies, such as SCS, to create local initiatives to design, coordinate, and deliver services to meet the needs of eligible residents of their local communities. In 1981, Congress passed legislation that replaced OEO with the state-administered Community Services Block Grant. It created a network of 1,100 local CAP agencies nationwide. SCS was incorporated in May of 1965, and is one of five CAP agencies in New Hampshire. SCS serves all of the communities within Cheshire and Sullivan counties.

“Today is the first time in all the history of the human race a great nation is able to make, and is willing to make, a commitment to eradicate poverty among its people.”

President Lyndon B. Johnson, on signing the
Economic Opportunity Act,
August 20, 1964

Southwestern Community Services Board of Directors

Kevin Watterson, *Chair*
Clarke Companies (retired)

David Edkins, *Vice-Chair*
Town of Walpole, NH

Dominic Perkins, *Treasurer/Secretary*
Senior Vice-President, Retail Administration
Savings Bank of Walpole

Anne Beattie
Newport Service Organization

Andy Bohannon
Parks, Recreation, and Facilities Director
City of Keene

Derek Ferland
Sullivan County Manager

Heather Cameron
Head Start Policy Council
Parent Representative

Jay Kahn
Mayor, City of Keene

Kerry Belknap Morris, M.Ed.
Early Childhood Education
River Valley Community College

Liz Emerson
Planning and Zoning Administrator
Town of Charlestown

Mary Lou Huffling
Fall Mountain Food Shelf and
Alstead Friendly Meals

Ron Nason
SCS Tenant

Southwestern Community Services Senior Leadership Team

Beth Daniels
Chief Executive Officer

Diane Lucas Plotczyk
Chief Information Officer

Heather Amer
Chief Operating Officer

Keith Thibault
Chief Development Officer

Mandy White
Chief Human Resources Officer

Meg Freeman
Chief Financial Officer

SCS in Action – Fundraising



Economic Impact

Southwestern Community Services has a special role in the economy of the two counties it serves (Table II, SCS Programs, pp. 13-16). More than 98% of the funds used in operating programs and providing services are generated from outside the geographic area of Cheshire and Sullivan counties. This fact is extremely important when examining the economic impact of SCS. Funds that are *new* to the local economy have a greater impact, because they are dollars that were not originally generated within that local economy.

This report shows that a total of \$25,835,089 was provided in direct assistance to consumers (Table I, Economic Impact, pp. 6-7). It is important to note that the table includes only those funds which contribute to direct assistance to consumers. Therefore, the agency payroll of \$7,678,054 (including taxes and fringe benefits) has been excluded from this table. Also excluded is the impact of SCS' property assessments, which totaled \$25,849,270. There is a separate section in this report that details the impact of the agency's real estate development efforts (Table III, Capital Investment, pg. 17; and Table IV, Development History, pg. 18).

Table I, on the following two pages, reflects the number of units of service provided, the amount of direct assistance provided, and the economic impact on the community. This represents an accurate measure of the amount of assistance provided to our neighbors.

ECONOMIC IMPACT TABLE I			
TOWN NAME	UNITS OF SERVICE	DIRECT ASSISTANCE	ECONOMIC IMPACT
Acworth	317	129,733	324,331
Alstead	548	387,701	969,252
Charlestown	5,574	1,280,814	3,202,036
Chesterfield	531	423,258	1,058,145
Claremont	18,529	5,104,124	12,760,311
Cornish	232	80,243	200,607
Croydon	117	81,535	203,838
Dublin	226	122,456	306,140
Fitzwilliam	471	288,993	722,482
Gilsum	250	128,944	322,361
Goshen	214	115,269	288,172
Grantham	143	87,281	218,203
Harrisville	138	72,766	181,915
Hinsdale	1,335	948,938	2,372,345
Jaffrey	1,186	959,125	2,397,813
Keene	6,361	6,296,243	15,740,608
Langdon	127	83,090	207,725
Lempster	261	127,642	319,106
Marlborough	704	462,516	1,156,291

Units of Service: Units of Service may vary in value and count. For example: A FAP benefit compared to a food box.

Direct Assistance: The amount of dollars recorded is the actual amount of benefits distributed on behalf of the residents in each community.

ECONOMIC IMPACT TABLE I			
TOWN NAME	UNITS OF SERVICE	DIRECT ASSISTANCE	ECONOMIC IMPACT
Marlow	232	128,067	320,167
Nelson	106	87,723	219,306
Newport	9,395	1,975,353	4,938,381
Plainfield	156	81,386	203,465
Richmond	218	196,191	490,476
Rindge	761	536,136	1,340,341
Roxbury	53	63,755	159,387
Springfield	219	111,413	278,531
Stoddard	268	140,638	351,594
Sullivan	192	116,581	291,451
Sunapee	345	226,506	566,265
Surry	174	115,543	288,857
Swanzy	2,201	1,709,557	4,273,893
Troy	872	598,284	1,495,709
Unity	291	129,769	324,423
Walpole	530	339,490	848,725
Washington	234	109,374	273,436
Westmoreland	182	173,153	432,882
Winchester	2,584	1,815,501	4,538,753
TOTALS	56,281	25,835,089	64,587,723

Economic Impact Multiplier: In conducting the research and developing this report, a very conservative economic multiplier of 2.5 was used to measure the real economic impact of the agency.

SCS in Action - Impact Facts

It takes more than numbers to tell the story of how Southwestern Community Services functions as a Community Action Agency. To illustrate more clearly what we do, we have captured a snapshot of facts that represent a sample of the many activities accomplished over the past year.

ADMINISTRATION

During the past program year, agency leadership reduced the staff turnover rate through retention and recruitment efforts. Additionally, we introduced a new Employee Benefits Guide, implemented Paid Family Leave as an agency sponsored benefit, increased our fundraising and marketing efforts, and completed the Emerging Leaders training program with several staff.

COMMODITY SUPPLEMENTAL FOOD PROGRAM

CSFP works to improve the health of low-income persons at least 60 years of age by supplementing their diets with nutritious USDA foods. Over the past year, SCS distributed over 70 tons of USDA foods and farmers market produce to 350 senior households in Cheshire and Sullivan counties.

HOUSING STABILIZATION SERVICES

Even with significant housing barriers related to a less than 1% vacancy rate, limited incomes, and chronic health conditions, more than 80 of our neighbors experiencing homelessness found permanent housing.

ENERGY CONSERVATION PROGRAM

Throughout the 2023 Program Year, the Energy Conservation Program provided energy saving services to 35 single-family households with a total of 60 participants served. Each household is expected to save an annual average 1587 kWh of electricity and 606 gallons of heating fuel.

ENERGY SERVICES PROGRAM

Safe Tank, a program of The NH State of Environmental Services, offers financial assistance to fix or replace the oil tank of an income-qualified household should the condition of the tank not pass inspection. An oil company cannot fill a system that does not pass, which means the client will not have heat. Tank replacement is very costly. Our client's system did not pass. They were approved for Safe Tank assistance, but it still wasn't enough. GAPs funding helped to pay the difference. The client was able to obtain a new tank so they can now heat their home.

DEVELOPMENT

SCS completed an extensive rehabilitation of its shelter for women, children, and families in Claremont. This four-unit property is set up to provide over 5,000 individual "bed nights" each year. Utilizing a city-sponsored CDBG award along with federal Weatherization Assistance Program funding, the property, originally built in 1848 and located within the historical district, has been fully renovated to the City of Claremont's Historical District Standards.

HEAD START

All six SCS Head Start centers are accredited and have remained accredited in the past 20+ years by the National Association for the Education of Young Children (NAEYC). In the field of early care and education, the accreditation is a stamp of approval for the highest quality of education provided for children and their families.

HOUSING

Housing has undergone a major software change this year, as the software that was being used is no longer supported. The new software is cloud-based, which allows remote service to tenants when necessary, improving ability to meet their needs.

NEW HOPE NEW HORIZONS

In New Hope New Horizons, adult individuals with all abilities experience community in a variety of ways. This year, they contributed by doing weekly volunteer work for the Feeding Tiny Tummys program. For a very different experience, they made an out of town day trip to the Merrimack Premium Outlets, where they shopped and went out to lunch. It was a fun day!

TEFAP

The Emergency Food Assistance Program helps supplement the diets of low-income Americans by providing a variety of nutritious, high-quality USDA foods. Each month, these foods are distributed to Cheshire and Sullivan County shelters, pantries, and food kitchens. An average of 250,000 meals are provided monthly to residents of these counties.

TRANSPORTATION

SCS Transportation was able to help four families by providing transportation to pick up their commodity foods every other month. They were extremely grateful for the service.

Volunteer Drivers provide another valuable service. One individual who has no family in the area to help her, was able to get her much needed eye surgery in Boston, MA. Because of the Volunteer Drivers Program, she can see clearly now.

Another elderly lady, who is going through cancer treatments, said she wouldn't have been able to get through everything without the wonderful volunteer drivers, for they have become her family.

WIC

One of the valuable services rendered by the WIC program is lead and iron screening. In their partnership with Head Start, 101 children were tested. Three children with elevated lead levels were referred to the NH DHHS Health Homes and Lead Poisoning Prevention Program where they could receive further assistance.

Mobility Management Health Equity Initiative

Southwestern Community Services, Inc. (SCS) was happy to implement community-level transportation projects throughout the past year with Health Equity funding received as a partnership between the Center for Disease Control (CDC), the New Hampshire Department of Transportation, and SCS. The goal of this funding was to assist community populations that had been affected by the COVID pandemic to enhance mobility, reduce social isolation, and address other factors and results of the pandemic. Throughout the last year, the SCS Mobility Manager and agency leadership team worked within the SCS Sullivan County Transportation department as well as with many community partners to utilize this funding in ways that helped the community as a whole.

Some of the projects included:

- Funding the repairs to the Newport Parks and Rec van so that it could be used for activities and events.
- Sponsoring day trips for residents of Summercrest Assisted Living.
- Creating enhanced safety kits for Volunteer Drivers within Sullivan County Transportation to ensure the safety of drivers and passengers. Items included hand sanitizer, face masks, seat belt cutters, vehicle fire extinguishers, and more!
- Providing tiered stipends for both the recruitment and retainment of Volunteer Drivers within Sullivan County Transportation.
- Partnering with JS Auto to create a car repair fund.

- Supporting the 4H organization with their bike repair project.
- Funding bus passes for Medicaid recipients.
- Developing a Transit Gap Fund to provide vouchers for Sullivan County Transportation staff and hospital staff to provide for one-way trips through a variety of taxi services and Sullivan County Transportation bus rides when someone had a need that could not be met by services already in place.

These projects were not implemented in a vacuum and required the review and approval of both state oversight teams and the Regional Coordinating Council (RCC). The Sullivan County RCC consists of community members, representatives from ServiceLink, the City of Claremont, Sullivan County Nutrition Services, Turning Points Network, River Valley Community College, the Upper Valley Lake Sunapee Region Planning Commission, the statewide Mobility Manager, and members of SCS staff. This dedicated group of individuals met on an ongoing basis throughout the year to review proposals and approve projects to allow for timely use of the funding provided.

Through a variety of agreements, memorandums of understanding, RCC meetings, and the development of project plans, community members throughout Sullivan County were impacted by these Health Equity funds, which also strengthened partnerships and connections between area providers.

“Do what you can to show you care about other people, and you will make our world a better place.”
 Rosalynn Carter

SCS PROGRAMS TABLE II	
HOUSING STABILIZATION SERVICES	
Emergency Homeless Shelters	
Street Outreach	
Homeless Permanent Housing Program	
Housing Security Guarantee Program	
Shelter Plus Care Program	
COC Rapid Re-Housing	
NH Emergency Rental Assistance Program (NHERAP)	
TRANSPORTATION	
Public Transit/Bus Service	
Volunteer Driver Program	
Mobility Management	
SCS PROPERTY MANAGEMENT	
Workforce Housing	
Senior Housing	
HUD 202 Senior Housing	
Commercial Property & Head Start Facilities	
Resident Services	

SCS in Action – Transportation



SCS PROGRAMS TABLE II
EDUCATIONAL WORKSHOPS
Financial Literacy Counseling
Tenancy 101
EDUCATION & CHILD DEVELOPMENT HEAD START CENTERS
Ashuelot Head Start
Claremont Head Start
Jaffrey Head Start
Keene Head Start
Newport Head Start
Swanzy Head Start

SCS in Action – Education



SCS PROGRAMS TABLE II
ENERGY CONSERVATION PROGRAMS
Weatherization Assistance Programs (WAP)
Building Weatherization Program (BWP)
Core/Home Energy Assistance (HEA)
ENERGY SERVICES PROGRAMS
Fuel Assistance Programs (LIHEAP)
Electric Assistance Program (EAP)
Senior Energy Assistance Program (SEAS)
Neighbor Helping Neighbor (NHN)
Water Assistance Program (LIWAP)
HOUSING DEVELOPMENT PROGRAMS
Community Development Finance Authority (CDFA)
Community Development Block Grant (CDBG)
Low Income Housing Tax Credit (LIHTC)
Affordable Housing Program (NH Housing)
HOME Investment Program (NH Housing)
HOUSING REHABILITATION PROGRAMS
Cheshire County HandyMan Program

SCS in Action – 21 in 21



SCS PROGRAMS TABLE II	
NEW HOPE NEW HORIZONS	
Employment Services	
Community Participation Services	
NUTRITION/HEALTH PROGRAMS	
Women, Infants, & Children Nutrition Program (WIC)	
Breastfeeding Peer Counseling	
Commodity Supplemental Food Program (CSFP)	
Head Start Dental Program	
USDA Childcare Food Program	
Emergency Food Assistance Program (EFAP)	
SCS Food Pantries	

SCS in Action – Babies at Work



Capital Investment

Southwestern Community Services owns and manages commercial and affordable rental units in the following communities:

CAPITAL INVESTMENT 2022 TABLE III		
COMMUNITY	PROPERTY ASSESSMENT	PROPERTY TAXES PAID
Alstead	707,500	11,460
Ashuelot	297,500	8,719
Charlestown	1,224,500	12,306
Claremont	1,690,100	26,669
Keene	8,634,900	161,127
Marlborough	885,470	23,128
Newport	2,414,600	31,943
Rindge	963,800	22,186
Swanzy	3,269,900	44,843
Troy	456,500	14,078
Walpole	634,600	14,351
Winchester	4,669,900	134,026
TOTALS	25,849,270	504,836

Development History

SCS has developed a significant amount of real estate since the early 1990s. The first half of the chart illustrates the cumulative total development costs of the real estate currently owned and operated by the organization. The second half of the chart is the value of real estate developed through consulting contracts with the assistance of the SCS development team.

DEVELOPMENT HISTORY TABLE IV	
SCS OWNED REAL ESTATE	
Housing Development	\$75,181,500
Child Care Facilities	\$3,205,000
Commercial/Retail Space	\$8,643,000
TOTAL	\$86,229,500
SCS CONSULTING DEVELOPMENTS	
Housing Developments	\$25,765,000
Commercial Real Estate	\$8,900,000
TOTAL	\$34,665,000
COMBINED TOTALS	
TOTAL SCS REAL ESTATE AND CONSULTING CONTRACTS	\$120,894,500

Southwestern Community Services' Presence in Our Communities

Primary Administrative Offices

63 Community Way, Keene, NH
 31 Pleasant Street, Claremont, NH
 6 Kinney Place, Claremont, NH

Workforce (Family) Housing

11-29 Citizens Way, Keene, NH
 92 Water Street, Keene, NH
 28-32 Main Street Swanzey, NH
 112 Charlestown Road, Claremont, NH
 57 Warwick Road, Winchester, NH
 2-28 Woodcrest Drive, Winchester, NH
 40-43 Wedgewood Drive, Winchester, NH
 145 Mechanic Street, Winchester, NH

SCS in Action – Housing Stabilization Services



Southwestern Community Services'
Presence in Our Communities

Elderly and Senior Housing

110 Railroad Street, Keene, NH
111 Railroad Street, Keene, NH
49 Community Way, Keene, NH
23 School Street, Marlborough, NH
60 Payson Hill Road, Rindge, NH
13-15 Water Street, Troy, NH
Pleasant Street, Alstead, NH
52 Warwick Road, Winchester, NH
68 Warwick Road, Winchester, NH
107 Lovers Lane, Charlestown, NH
2-4 Meadow Road, Newport, NH
183 Monadnock Highway, Swanzey, NH

Head Start Centers

63 Community Way, Keene, NH
35 Oak Street, Jaffrey, NH
161 Main Street, Ashuelot, NH
37 West Street, Swanzey, NH
6 Kinney Place, Claremont, NH
360 Sunapee Street, Newport, NH

Shelters & Supportive Housing Facilities

Shelters: Three in Keene, NH
Shelters: Three in Claremont, NH
Supportive Housing: One in Keene, NH
Supportive Housing: One in Ashuelot, NH
Supportive Housing: Three in Claremont, NH

For Additional Information:

Southwestern Community Services, Inc.
PO Box 603
63 Community Way
Keene, NH 03431-0603
Phone: 603.352.7512
Fax: 603.352.3618
TTY Relay: 711

Southwestern Community Services, Inc.
PO Box 1338
31 Pleasant Street, PMB 4
Claremont, NH 03743
Phone: 603.542.9528
Fax: 603.542.3140
TTY Relay: 711

SCS has information about its various programs and services online at www.scshelps.org.

Here you will find general agency information and a list of the Board of Directors, as well as program-specific information and employment opportunity listings. Housing and employment applications are also available for download.

A donations page offers an additional means for contributing to SCS programs.

You can find agency news and updates on Facebook at www.facebook.com/scshelps.

In Memoriam



Deirdre Walsh
Head Start



Priscille Pellerin
Fiscal



Ryan Bragg
Maintenance



Sarah Burke
WIC



David Osgood
Administration

Southwestern Community Services



A Community Action Agency Serving
Cheshire and Sullivan Counties

CHESHIRE COUNTY

PO Box 603
63 Community Way
Keene, New Hampshire 03431
Phone: 603.352.7512
Fax: 603.352.3618
Open 8:30 to 4:30, Monday-Friday

SULLIVAN COUNTY

PO Box 1338
31 Pleasant Street, PMB 4
Claremont, New Hampshire 03743
Phone: 603.542.9528
Fax: 603.542.3140
Open 8:30 to 4:30, Monday-Friday

Toll Free: 800.529.0005

or

Visit us on the web at
www.scshehelps.org



<https://www.facebook.com/scshehelps>

